



User feedback report

Potential CSA users' feedback on CSA prototype



User feedback report

In May 2012 Faculty of Civil and Geodetic Engineering of the University of Ljubljana with a remarkable support of the Administration of the Republic of Slovenia for Civil Protection and Disaster Relief organised three stakeholder meetings where final results of the Monitor II project were presented. A summary of all common results of Monitor II project partner team was made, which included the presentation of CSA prototype.

The first meeting took place at the Administration of the Republic of Slovenia for Civil Protection and Disaster Relief (URSZR) in Ljubljana, the second and the third one were held at the Administration's branches – one at URSZR, Section Brežice and one at the URSZR, Section Maribor.

Meetings were attended by a substantial number of stakeholders from several institutions. Among those present were representatives from the Administration of the Republic of Slovenia for Civil Protection and Disaster Relief (URSZR) and from seven URSZR's sections, from ten Slovenian municipalities, and from twelve other institutions.



Fig. 1 Meeting at the Administration of the Republic of Slovenia for Civil Protection and Disaster Relief, Section Brežice, 28.05.2012



Fig. 2 Meeting at the Administration of the Republic of Slovenia for Civil Protection and Disaster Relief, Section Maribor in Pekre, 31.05.2012

One of the topics of the meeting was the Monitor II CSA platform. This report presents feedback of Slovenian potential CSA users, captured at the three stakeholder meetings that took place in May 2012.

In the beginning a questionnaire considering the CSA platform has been distributed among meeting participants in order to get their feedback. In the end participants didn't fill in the questionnaire, however these questions guided the discussion.

CSA prototype was presented.

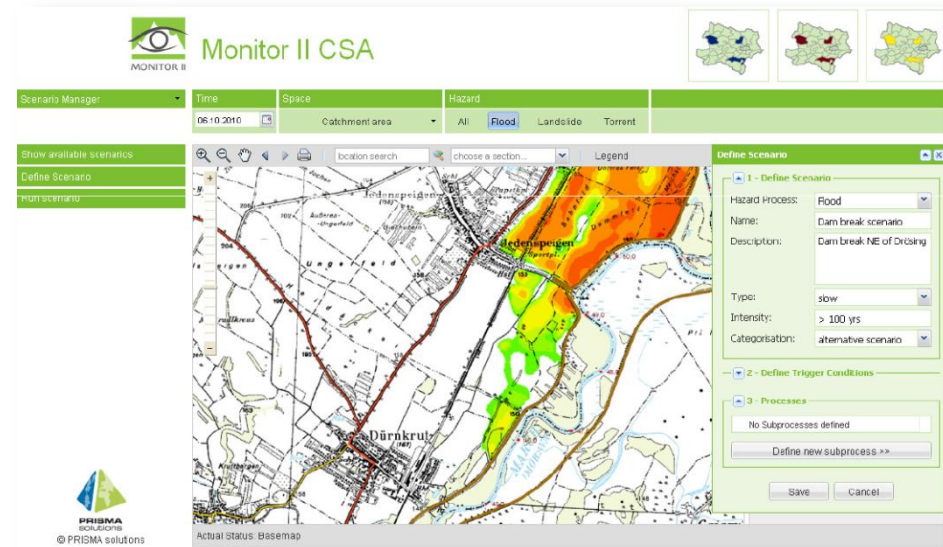


Fig. 1 Extract of the content of the CSA prototype that was shown at the meeting

After the presentation, questions from the CSA questionnaire were discussed.

- The URSZR representatives agreed that CSA would be useful for training in the phase of preparations, while in interventions it would not be used.
- At URSZR it has been pointed out, that some CSA functions are already executed in Slovenia (SPIN, AJDA and GIS Ujme systems) and some are in development (SIPOD system for standard operating procedures).
- At URSZR it has been pointed out, that the use of mobile tools is not to be implemented in disaster relief soon. Till now such tools have proven to be inefficient and even confusing. In the past (damage assessment after Bovec earthquake) they tried to use a mobile tool to facilitate their tasks but the operation didn't run smoothly.
- URSZR Section Brežice: representatives commented that a monitoring platform, which would help foreseeing upcoming events, would prove very useful, since currently information sources, such as river gage measurements are scarce. A question was posed, whether such a platform (CSA) is available.

This report was created on the basis of the following stakeholder meetings:



DATE	11.05.2012	28.05.2012	31.05.2012
Location	Ljubljana	Brežice	Pekre (Maribor)
Represented institutions	URSZR URSZR, Section Brežice URSZR, Section Celje URSZR, Section Kranj URSZR, Section Ljubljana URSZR, Section Maribor PP4 (UL FGG)	Mun. Brežice Mun. Radeče Mun. Sevnica URSZR, Section Brežice URSZR, Section Celje URSZR, Section Maribor RŠCZ Posavje TE Brestanica PP4 (UL FGG)	Mun. Maribor Mun. Murska Sobota Mun. Podvelka Mun. Slovenska Bistrica Mun. Starše Mun. Šentilj Mun. Vuzenica URSZR, Section Celje URSZR, Section Kranj URSZR, Section Maribor URSZR, Section Ptuj URSZR, Section Slovenj Gradec ReCO Celje CP unit Radovljica ARSO Drava Maribor Police Depart. VGP Drava DEM d.o.o. IRS VNDN Ptuj Hidrotehnik PP4 (UL FGG)
Participants	Rudolf Golob Ivana Grilanc Tomaž Igljč Zdenka Močnik Jože Papež Tanja Prešeren Marijan Razboršek Milica Slokar Franci Steinman Slavko Širec Silvo Šrampf Romana Zel Gašper Zupančič	Branko Blažević Janko Franetič Damir Gerjevič Ivana Grilanc Slavko Kočevar Jože Kos Dušan Markošek Zdenka Močnik Gabrijela Pleško – Gorenc Stane Preskar Tanja Prešeren Gašper Rak Dušan Sečen Borut Simončič Franci Steinman Aleš Šetinc Silvo Šrampf Gašper Zupančič	Darja Adam Pak Gorazd Blanuša Stanislav Brumec Anja Bregovič Rok Ferme Anita Fir Ivana Grilanc Branko Hojnik Miran Horvat Blaž Ivanuša Nada Jeseničnik Krajnc Jože Korban Janez Koselj Mateja Klaneček Vladimir Krajcer Roman Meško Dragomir Murko Boštjan Oprešnik Jože Papež Ivan Paveo Timotej Pečoler Tanja Prešeren Marijan Razboršek Franc Simončič Branko Smole Franci Steinman Jože Štromajer Dušan Tkalec Staško Vešligaj Stanislav Wolf Gašper Zupančič Dejan Žele